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PATENT APPLICATION  
USSN 10/608,876

ZPW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Jonathan Dale  
Serial No.: 10/608,876  
Filing Date: June 27, 2003  
Art Unit: 3629  
Confirmation No.: 7466  
Title: *Dynamic Service Scheduling*

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

*Esmarie A Garland*  
Esmarie A. Garland

*November 19, 2004*  
Date of Signature

**REQUEST FOR STATUS**

Please advise the status of the above-identified patent application. The Filing Receipt was mailed by the Patent Office on September 29, 2003. Applicant currently awaits a first Office Action.

Under 37 C.F.R. § 1.702(a)(1), it has been over fourteen months since the filing date of this Application and a Notification under 35 U.S.C. § 132 has not been received. Thus, a period of adjustment of patent term due to examination delay is accruing in accordance with 37 C.F.R. § 1.703(a)(1).

If there are any matters that can be cleared up through a telephone conversation, please contact the undersigned attorney for Applicant at the telephone number listed below.

Respectfully submitted,

BAKER BOTTS L.L.P.  
Attorneys for Applicant

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Date: Nov 19, 2004

**Customer ID No. 05073**